

H5P Group Accessibility Conformance Report International Edition

(Based on VPAT® Version 2.5 INTL – Covers WCAG 2.2 Level A and AA)

Name of Product/Version	H5P
Report Date	24.04.2026
Product Description	Reuseable and flexible interactive content
Contact Information	accessibility@h5p.group

Notes:

- This version of H5P Group’s Accessibility Conformance Report (ACR) reports for H5P based on the VPAT® Version 2.5 INT template published by the Information Technology Industry Council (ITIC),
 - conformance with [WCAG 2.2](#) at Levels A, and AA.
 - compliance with [Section 508](#) of the Rehabilitation Act, 1973 revised in 2017, and
 - compliance with [EN 301 549](#) V3.2.1 (2021-03) – the Harmonised European Standard,
- Compliance with the following regulations is also reflected in this report.
 - [ADA Title II new accessibility rule](#)
 - [European Accessibility Act](#)

The report covers the following interactive content types, and will be updated with more content types continuously as they are upgraded to the new look and feel. The focus of the report is the student view of the content types. The authoring experience is not included in this report. Note that this report covers H5P learner-facing content types upgraded with the new look and feel, and not their legacy versions.

- Accordion
- Audio Recorder

- Chart
- Collage
- Course Presentation
- Dialog Cards
- Documentation Tool
- Drag and Drop
- Drag the Words
- Fill in the Blanks
- Find the Hotspots
- Flashcards
- Guess the Answer
- Image Hotspots
- Image Slider
- Interactive Book
- Interactive Video
- Mark the Words
- Memory Game
- Multi Media Choice (previously named Image Choice)
- Multiple Choice
- Page (previously named Column)
- Question Set
- Single Choice Set
- Summary
- True/False

Introduction:

We report publicly on how the accessibility level of our products align with the World Wide Web Consortium’s Web Content Accessibility Guidelines (WCAG) 2.2 Level AA standards, while regulatory requirements require up to WCAG 2.1 Level AA. For us, accessibility is not a checklist; it

is a commitment to empower and engage individuals in their learning goals. It is about providing an equitable user experience to users with disabilities by including considerations at every stage of development. We work closely with our clients to develop comprehensive solutions that are flexible to the individual needs of users in different roles such as teaching, learning and administration. We offer products that make it easy for users to navigate, understand, and respond to learning materials and activities using the assistive technologies that support their needs.

Accessibility best practices are built into our design and development processes. As part of quality assurance, our products are checked for compliance with the most up-to-date accessibility standards based on the Web Content Accessibility Guidelines (WCAG) 2.2 Levels A and AA. Points of non-compliance are transparently reported as exceptions. We post updated versions of H5P Group's Accessibility Conformance Report on our [Accessibility Statement page](#) periodically.

Evaluation Methods Used:

H5P Group's designers build and maintain design patterns and component specifications with accessibility and consistency in mind. Our engineers build accessibility into the web components they create as building blocks for product development. Accessibility tests are integrated into the end-to-end testing and integration testing protocols of engineers. Success criteria not covered by the automated tests are covered by the manual testing protocols of our developers and quality assurance testers, which include testing with assistive technologies.

We also partner with a third-party accessibility testing company for our accessibility research, design consultation and user testing to recruit users via their cloud-based platform from their community of people with disabilities using a variety of assistive technologies such as multiple screen readers, screen magnifiers, speech input, and switch access devices. Key test methods used are listed below, with acronym legends. These acronyms are referenced in the Remarks and Explanations column to indicate how we tested for each of the WCAG 2.2 success criteria and the functional criteria of Section 508 and EN 301 549 standards. These acronyms are repeated in the page footer for easy reference.

TBT – Tool-Based Testing using automated accessibility testing tools

CCT – Color Contrast Testing

SRT – Screen Reader Testing

SMT – Screen Magnifier Testing

MAT – Manual Accessibility Testing: Keyboard testing with visual focus; Videos; Speech input; Inspection

TBT – Tool-Based Testing

SRT – Screen Reader Testing

CCT – Color Contrast Testing

MAT – Manual Accessibility Testing

SMT – Screen Magnifier Testing

UBT – Testing with Users with Disabilities

UBT – User-Based Testing: Testing with Users with Disabilities (in-house and through partnership with a third-party company)

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.2	Level A - Yes Level AA - Yes Level AAA – No
Revised Section 508 standards published January 18, 2017, and corrected January 22, 2018	Yes
EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion.

WCAG 2.2 Report

Tables 1, and 2 also document conformance with:

TBT – Tool-Based Testing

CCT – Color Contrast Testing

SMT – Screen Magnifier Testing

SRT – Screen Reader Testing

MAT – Manual Accessibility Testing

UBT – Testing with Users with Disabilities

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation.
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.2 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.2 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.1.1 Non-text Content</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports</p>	<p>Test methods: MAT; SRT; UBT</p> <p>Features</p> <ul style="list-style-type: none"> • Images and icons are provided with text alternative to inform users with visual impairments, in audio or braille, of the intent and purpose of such non-text elements through their screen readers or similar assistive technologies. • Controls and input fields have descriptive, contextual labels or title attributes.
<p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	<p>Partially Supports</p>	<p>Test Methods: MAT; SRT</p> <p>Features</p> <ul style="list-style-type: none"> • Authors can create accessible audio/video content using media management tools to use inside H5P interactives. <p>Exceptions</p> <ul style="list-style-type: none"> • Audio by itself does not support text alternatives. Authors can include text alternatives by using the Audio content in combination with a composite content type like Page, Interactive Video or Course Presentation.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) 		
<p>1.2.2 Captions (Prerecorded) (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.2.2 (Web) 10.1.2.2 (Non-web document) 11.1.2.2 (Open Functionality Software) 11.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	<p>Test Methods: MAT</p> <p>Features</p> <ul style="list-style-type: none"> Authors control the content they produce. When authors upload video files, closed captions can be uploaded. Authors can also use third-party video platforms like Youtube, Panopto, Vimeo and Echo360. If captions are available on those platforms, they will be available from inside the H5P interactive as well.
<p>1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.2.3 (Web) 10.1.2.3 (Non-web document) 11.1.2.3.1 (Open Functionality Software) 11.1.2.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	<p>Test Methods: MAT; SRT</p> <p>Features</p> <ul style="list-style-type: none"> When authors upload video files they can upload various audio tracks.

Criteria	Conformance Level	Remarks and Explanations
<p>1.3.1 Info and Relationships (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.1 (Web) • 10.1.3.1 (Non-web document) • 11.1.3.1.1 (Open Functionality Software) • 11.1.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Partially Supports</p>	<p>Test methods: TBT; SRT; MAT; UBT</p> <p>Features</p> <ul style="list-style-type: none"> • The interactive content types are created such as to be understood by assistive technologies and to be presented in different ways. • Assistive technologies can programmatically determine the information, structure and relationships conveyed through presentation. • ARIA landmarks are used to help convey presentation. • ARIA is used to communicate context menus, dynamic page changes and alerts. • Authors have the option to use row and column headers when creating tables. <p>Exceptions</p> <ul style="list-style-type: none"> • Due to technical restrictions with iframes, headers levels are not used in most places. This is to avoid unknowingly breaking the header syntax of the page where the H5P content is used.
<p>1.3.2 Meaningful Sequence (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.2 (Web) • 10.1.3.2 (Non-web document) • 11.1.3.2.1 (Open Functionality Software) • 11.1.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) 	<p>Supports</p>	<p>Test Methods: SRT; UBT</p> <p>Features</p> <ul style="list-style-type: none"> • The structure of the interactive content types is created to be understood by assistive technologies and to be presented in different ways.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
<p>1.3.3 Sensory Characteristics (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.3.3 (Web) 10.1.3.3 (Non-web document) 11.1.3.3 (Open Functionality Software) 11.1.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	<p>Test Methods: MAT</p> <p>Features</p> <ul style="list-style-type: none"> Any concepts suggested through shape, size, visual location, orientation, or sound is also communicated through language. Textual equivalents may be visible or hidden (alt text, titles, ARIA alerts, etc.).
<p>1.4.1 Use of Color (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.4.1 (Web) 10.1.4.1 (Non-web document) 11.1.4.1 (Open Functionality Software) 11.1.4.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 	Supports	<p>Test Methods: CCT; MAT</p> <p>Features</p> <ul style="list-style-type: none"> Information conveyed through font styling or color is also communicated through language. Electronic forms use standard HTML mark-up and item labeling. When color is used for warning and confirmation messages, the associated text communicates meaning clearly on its own.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) 		<ul style="list-style-type: none"> Menus and tabs use highlighting to indicate current location. This information is also communicated by headings and selected states. Authors control their own content.
<p>1.4.2 Audio Control (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.4.2 (Web) 10.1.4.2 (Non-web document) 11.1.4.2 (Open Functionality Software) 11.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	<p>Test Methods: MAT</p> <p>Features</p> <ul style="list-style-type: none"> Audio controls include functionality to pause the sound, or turn the volume down
<p>2.1.1 Keyboard (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.1.1 (Web) 10.2.1.1 (Non-web document) 11.2.1.1.1 (Open Functionality Software) 11.2.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 	Supports	<p>Test Methods: MAT: Keyboard + visual focus; SRT; UBT</p> <p>Features</p> <ul style="list-style-type: none"> The interactive content types are accessible by keyboard and assistive technologies.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
<p>2.1.2 No Keyboard Trap (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.1.2 (Web) 10.2.1.2 (Non-web document) 11.2.1.2 (Open Functionality Software) 11.2.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	<p>Test Methods: MAT; Keyboard; SRT; UBT</p> <p>Features</p> <ul style="list-style-type: none"> No keyboard traps
<p>2.1.4 Character Key Shortcuts (Level A 2.1 only)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.1.4 (Web) 10.2.1.4 (Non-web document) 11.2.1.4.1 (Open Functionality Software) 11.2.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	<p>Test Methods: TBT; MAT; UBT</p> <p>Features</p> <ul style="list-style-type: none"> Single character shortcut keys are not used outside of video controls, and shortcut keys are active only on focus. Certain video players support common shortcuts for pausing/playing and muting the video. These are only active when the video is focused, and not when child interactions requiring writing are open. Users activating controls using speech input are able to speak single input characters without accidentally activating some control.

Criteria	Conformance Level	Remarks and Explanations
<p>2.2.1 Timing Adjustable (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.2.1 (Web) • 10.2.2.1 (Non-web document) • 11.2.2.1 (Open Functionality Software) • 11.2.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports</p>	<p>Test Methods: MAT Features</p> <ul style="list-style-type: none"> • Child interactions of Interactive Video can close after an author-determined amount of time, if the video keeps playing. The author has the option to automatically pause the video upon opening the interactive. • Users of the content can pause the video using buttons, or keyboard shortcuts, to prevent the interaction from closing
<p>2.2.2 Pause, Stop, Hide (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.2.2 (Web) • 10.2.2.2 (Non-web document) • 11.2.2.2 (Open Functionality Software) • 11.2.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) <p>602.3 (Support Docs)</p>	<p>Supports</p>	<p>Test Methods: MAT Features</p> <ul style="list-style-type: none"> • All animations are shorter than 5 seconds • Authors control their own content.
<p>2.3.1 Three Flashes or Below Threshold (Level A)</p>	<p>Supports</p>	<p>Test Methods: MAT</p>

Criteria	Conformance Level	Remarks and Explanations
<p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.3.1 (Web) 10.2.3.1 (Non-web document) 11.2.3.1 (Open Functionality Software) 11.2.3.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		<ul style="list-style-type: none"> Yes. We adhere to this criterion.
<p>2.4.1 Bypass Blocks (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.4.1 (Web) 10.2.4.1 (Non-web document) – Does not apply 11.2.4.1 (Open Functionality Software) – Does not apply 11.2.4.1 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	<p>Test Methods: MAT; SRT; Features</p> <ul style="list-style-type: none"> Skip to main content links, collapsing menus and ARIA landmarks help users avoid repetitive and non-essential content. The expanded/collapsed state of secondary form content is clearly indicated, and the fields are accessible.
<p>2.4.2 Page Titled (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p>	Supports	<p>Test Methods: MAT; TBT: Landmarks bookmarklet Features</p> <ul style="list-style-type: none"> Each iframe/content has a title, and an ARIA main landmark.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 9.2.4.2 (Web) • 10.2.4.2 (Non-web document) • 11.2.4.2 (Open Functionality Software) - Does not apply • 11.2.4.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		<ul style="list-style-type: none"> • Authors control their own content.
<p>2.4.3 Focus Order (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.4.3 (Web) • 10.2.4.3 (Non-web document) • 11.2.4.3 (Open Functionality Software) • 11.2.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	<p>Test Methods: MAT: Keyboard & visual focus; UBT Features</p> <ul style="list-style-type: none"> • Each page has a logical tab order and visible tab stops.
<p>2.4.4 Link Purpose (In Context) (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.4.4 (Web) • 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software) 	Supports	<p>Test Methods: MAT; SRT Features</p> <ul style="list-style-type: none"> • Links are unique and contextual • Authors control their own content.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.2.4.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>2.5.1 Pointer Gestures (Level A 2.1 only)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.5.1 (Web) • 10.2.5.1 (Non-web document) • 11.2.5.1 (Open Functionality Software) • 11.2.5.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	<p>Test Methods: MAT</p> <p>Features</p> <ul style="list-style-type: none"> • Single-point actions can be used to operate any functionality that can be operated with a pointer. • Path-based or multi-point gestures are not required to operate any functionality, except for gestures that are standard to the operating system.
<p>2.5.2 Pointer Cancellation (Level A 2.1 only)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.5.2 (Web) • 10.2.5.2 (Non-web document) • 11.2.5.2 (Open Functionality Software) • 11.2.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	<p>Test Methods: MAT; UBT</p> <p>Features</p> <ul style="list-style-type: none"> • Drag-and-drop interactions can be cancelled by clicking outside the drop target, and by releasing the draggable outside a valid drop target. • Drag-and-drop interactions are reversible. • Buttons and links are never triggered by down-events.

Criteria	Conformance Level	Remarks and Explanations
<p>2.5.3 Label in Name (Level A 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.3 (Web) • 10.2.5.3 (Non-web document) • 11.2.5.3.1 (Open Functionality Software) • 11.2.5.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Partially Supports</p>	<p>Test Methods: TBT; MAT; UBT</p> <p>Features</p> <ul style="list-style-type: none"> • Programmatic labels provided to user interface components include all or part of the text that is presented as visual label (or the meaning represented by the icon) at the start to work well with voice input tools. <p>Exceptions</p> <ul style="list-style-type: none"> • Some of the Submit buttons have alternative text starting with “Check” instead of “Submit”
<p>2.5.4 Motion Actuation (Level A 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.4 (Web) • 10.2.5.4 (Non-web document) • 11.2.5.4 (Open Functionality Software) • 11.2.5.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Not Applicable</p>	<p>Test Methods: MAT</p> <p>Features</p> <ul style="list-style-type: none"> • No function of the interactive content types relies on motion for actuation.
<p>3.1.1 Language of Page (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.1.1 (Web) • 10.3.1.1 (Non-web document) • 11.3.1.1.1 (Open Functionality Software) • 11.3.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) 	<p>Supports</p>	<p>Test Methods: TBT; SRT; MAT</p> <p>Features</p> <ul style="list-style-type: none"> • Language of content is notified at start of the iframe/interactive content and when changed within page. • Author decides which language to use

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>3.2.1 On Focus (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.1 (Web) • 10.3.2.1 (Non-web document) • 11.3.2.1 (Open Functionality Software) • 11.3.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	<p>Test Methods: MAT; SRT</p> <p>Features</p> <ul style="list-style-type: none"> • No change in context is initiated when any elements receive focus
<p>3.2.2 On Input (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.2 (Web) • 10.3.2.2 (Non-web document) • 11.3.2.2 (Open Functionality Software) • 11.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p>	Supports	<p>Test Methods: MAT; SRT</p> <p>Features</p> <ul style="list-style-type: none"> • Changing the setting of any UI component does not cause an unexpected change in the context automatically.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
<p>3.2.6 Consistent Help (Level A WCAG 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	<p>Test Methods: MAT</p> <p>Features</p> <ul style="list-style-type: none"> Help elements, when available, are consistently placed across and within the interactive content types
<p>3.3.1 Error Identification (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.3.3.1 (Web) 10.3.3.1 (Non-web document) 11.3.3.1.1 (Open Functionality Software) 11.3.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	<p>Test Methods: MAT; SRT</p> <p>Features</p> <ul style="list-style-type: none"> Error messages are communicated using a combination of ARIA alerts, ARIA landmarks, headings and links. Where possible, error messages describe each error and link to the appropriate field for resolving the error.
<p>3.3.2 Labels or Instructions (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.3.3.2 (Web) 10.3.3.2 (Non-web document) 11.3.3.2 (Open Functionality Software) 11.3.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 	Partially Supports	<p>Test Methods: MAT; SRT</p> <p>Features</p> <ul style="list-style-type: none"> Authors control their own content. <p>Exceptions</p> <ul style="list-style-type: none"> Memory Game is lacking the option of adding a description

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
3.3.7 Redundant Entry (Level A WCAG 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Applicable	Test Methods: MAT Features: <ul style="list-style-type: none"> Authors control their own content.
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.4.1.2 (Web) 10.4.1.2 (Non-web document) 11.4.1.2.1 (Open Functionality Software) 11.4.1.2.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	Test Methods: TBT; MAT; SRT; UBT Features <ul style="list-style-type: none"> Controls are developed and validated against HTML specifications and standards, including ARIA. Exceptions <ul style="list-style-type: none"> Some elements are still described as interactive despite being disabled.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to:	Not applicable	<ul style="list-style-type: none"> None of the interactive content types support live media

Criteria	Conformance Level	Remarks and Explanations
<p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>1.2.5 Audio Description (Prerecorded) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports</p>	<p>Test Methods: MAT; SRT</p> <p>Features</p> <ul style="list-style-type: none"> • Authors can upload additional audio tracks for videos
<p>1.3.4 Orientation (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.4 (Web) • 10.1.3.4 (Non-web document) • 11.1.3.4 (Open Functionality Software) 	<p>Supports</p>	<p>Test Methods: MAT</p> <p>Features</p> <ul style="list-style-type: none"> • When content is opened on a mobile device, it is presented in the device’s current display orientation.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 11.1.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply		<ul style="list-style-type: none"> When the device is rotated, the content adjusts to the new display orientation.
<p>1.3.5 Identify Input Purpose (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.3.5 (Web) 10.1.3.5 (Non-web document) 11.1.3.5.1 (Open Functionality Software) 11.1.3.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Not Applicable	<p>Test Methods: MAT; SRT</p> <p>Features</p> <ul style="list-style-type: none"> Authors control their own content
<p>1.4.3 Contrast (Minimum) (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.4.3 (Web) 10.1.4.3 (Non-web document) 11.1.4.3 (Open Functionality Software) 11.1.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	<p>Test Methods: TBT; CCT; UBT; MAT</p> <p>Features</p> <ul style="list-style-type: none"> Foreground to background contrast of text adheres to standards. Authors control their own content. <p>Exceptions</p> <ul style="list-style-type: none"> The mint theme has slightly too low contrast between the Button color and the corresponding text
<p>1.4.4 Resize text (Level AA)</p> Also applies to:	Supports	<p>Test Methods: TBT; CCT; SMT; UBT; MAT</p> <p>Features</p>

Criteria	Conformance Level	Remarks and Explanations
<p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		<ul style="list-style-type: none"> • Icons and text resize with scaling/zooming options of browser (and other technology) up to 200%. • All product functionalities perform well at this zoom level.
<p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.5 (Web) • 10.1.4.5 (Non-web document) • 11.1.4.5.1 (Open Functionality Software) • 11.1.4.5.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports</p>	<p>Test Methods: MAT; SRT</p> <p>Features</p> <ul style="list-style-type: none"> • Images of text are not used. • Users control their own content.
<p>1.4.10 Reflow (Level AA 2.1)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.10 (Web) • 10.1.4.10 (Non-web document) • 11.1.4.10 (Open Functionality Software) 	<p>Partially Supports</p>	<p>Test Methods: TBT; MAT; UBT</p> <p>Features</p> <ul style="list-style-type: none"> • The interactive content types are designed with responsive design and reflow in mind.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 11.1.4.10 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>		<p>Exceptions</p> <ul style="list-style-type: none"> Text labels of the Chart content type overlap each other above 200% zoom Above 200% zoom, some dialogs might be partially cut off
<p>1.4.11 Non-text Contrast (Level AA 2.1)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.4.11 (Web) 10.1.4.11 (Non-web document) 11.1.4.11 (Open Functionality Software) 11.1.4.11 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Supports</p>	<p>Test Methods: TBT; CCT; MAT; UBT</p> <p>Features</p> <ul style="list-style-type: none"> Active user interface components have a contrast ratio of 3:1 with the background.
<p>1.4.12 Text Spacing (Level AA 2.1)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.4.12 (Web) 10.1.4.12 (Non-web document) 11.1.4.12 (Open Functionality Software) 11.1.4.12 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Partially Supports</p>	<p>Test Methods: TBT; MAT; UBT</p> <p>Features</p> <ul style="list-style-type: none"> The interactive content types are designed with responsive design and reflow in mind to accommodate changes in content size due to text spacing changes made by the user. When text spacing is adjusted, content does not get cut off or overlap. <p>Exceptions</p> <ul style="list-style-type: none"> Text labels of the Chart content type might overlap each other when changing the text spacing
<p>1.4.13 Content on Hover or Focus (Level AA 2.1)</p> <p>Also applies to: EN 301 549 Criteria</p>	<p>Supports</p>	<p>Test Methods: MAT; UBT</p> <p>Features</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>		<ul style="list-style-type: none"> • Content that appears on hover, like tooltips also appear on focus. It stays visible until dismissed, or until you move the mouse or focus away from both the triggering element and the newly opened content. • Some tooltips use the native html title property, though we are in the process of switching to more accessible ones.
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) – Does not apply • 11.2.4.5 (Open Functionality Software) – Does not apply • 11.2.4.5 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Supports</p>	<p>Test Methods: MAT; SRT; UBT</p> <p>Features</p> <ul style="list-style-type: none"> • ARIA landmarks (such as navigation landmarks) and unique link and button names help users navigate quickly. • Interactive content types have consistent navigation areas. • Users control their own content.
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) 	<p>Supports</p>	<p>Test Methods: MAT; UBT</p> <p>Features</p> <ul style="list-style-type: none"> • The interactive content types have descriptive headings and labels. • Users control their own content.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
<p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.4.7 (Web) 10.2.4.7 (Non-web document) 11.2.4.7 (Open Functionality Software) 11.2.4.7 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	<p>Test Methods: MAT</p> <p>Features</p> <ul style="list-style-type: none"> Each interactive content type has a logical tab order and visible tab stops. We have visible on-focus states that use a combination of colour and border effect to highlight the focused elements.
<p>2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)</p> EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	<p>Test Methods: MAT</p> <p>Features</p> <ul style="list-style-type: none"> Focus indicators are not obscured.
<p>2.5.7 Dragging Movements (Level AA 2.2 only)</p> EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	<p>Test Methods: SRT, MAT</p> <p>Features</p> <ul style="list-style-type: none"> Workflows that require drag-and-drop with a mouse can also be completed using a keyboard, or by using a mouse with single-clicks only.
<p>2.5.8 Target Size (Minimum) (Level AA 2.2 only)</p>	Partially Supports	<p>Test Methods: MAT; TBT</p>

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply		Features <ul style="list-style-type: none"> All targets meet the minimum size requirements. Exceptions <ul style="list-style-type: none"> Course Presentation and Drag and Drop scale with the screen size, this can make the targets in them quite small on small screens
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.3.1.2 (Web) 10.3.1.2 (Non-web document) 11.3.1.2 (Open Functionality Software) – Does not apply 11.3.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	Test Methods: TBT; MAT Features <ul style="list-style-type: none"> In the account settings on h5p.com, authors can enable the editor option to set lang attributes. Users control their own content. Exceptions <ul style="list-style-type: none"> Certain fields in the content types are not rich-text fields, and thus does not allow for lang attributes
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.3.2.3 (Web) 10.3.2.3 (Non-web document) – Does not apply 11.3.2.3 (Open Functionality Software) – Does not apply 11.3.2.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 	Supports	Test Methods: MAT; SRT; Features <ul style="list-style-type: none"> Navigation elements are consistent across the interactive content types

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 		
<p>3.2.4 Consistent Identification (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.3.2.4 (Web) 10.3.2.4 (Non-web document) – Does not apply 11.3.2.4 (Open Functionality Software) – Does not apply 11.3.2.4 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Supports</p>	<p>Test Methods: SRT; MAT</p> <ul style="list-style-type: none"> The same icon is used for the same action. Buttons with similar functionality use the same icons, labels and accessible name.
<p>3.3.3 Error Suggestion (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.3.3.3 (Web) 10.3.3.3 (Non-web document) 11.3.3.3 (Open Functionality Software) 11.3.3.3 (Closed Software) 11.8.2 (Authoring Tool) 	<p>Supports</p>	<p>Test Methods: MAT; SRT</p> <p>Features</p> <ul style="list-style-type: none"> Where possible, error messages describe each error and link to the appropriate field for resolving the error. Authors control their content.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
<p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.3.3.4 (Web) 10.3.3.4 (Non-web document) 11.3.3.4 (Open Functionality Software) 11.3.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	<p>Test Methods: MAT; SRT</p> <p>Features</p> <ul style="list-style-type: none"> Authors can enable confirmation dialogs to trigger on important actions, like submitting
<p>3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>	Supports	<p>Test Methods: MAT; SRT</p> <p>Features:</p> <ul style="list-style-type: none"> Users can log in through LTI connections, or SSO If they choose to log in to h5p.com directly, the page supports password managers and copy-pasting to reduce the cognitive load
<p>4.1.3 Status Messages (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.4.1.3 (Web) 10.4.1.3 (Non-web document) 	Supports	<p>Test Methods: TBT; MAT; UBT</p> <p>Features</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 11.4.1.3 (Open Functionality Software) 11.4.1.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply		<ul style="list-style-type: none"> Users are made aware of important changes in content that are not given focus through inline or toast alerts. These alerts do not interrupt users’ work. Screen reader users get audio alerts.

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Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	Supports when combined with Compatible Assistive Technology Features <ul style="list-style-type: none"> All interfaces are designed according to HTML5 standards. Images and icons are assigned contextual and meaningful text alternatives that can be announced by a screen reader. Images of text are not used in place of text. Controls such as buttons are labeled to indicate their function. Form fields are labeled to perceive their intent. Links are assigned meaningful texts that clearly indicate the link destination. Controls are assigned appropriate labels that allow perception of their function. ARIA attributes are used to make alert messages and states of dynamic elements such as radio buttons perceivable. Standard interface elements are made evident through proper HTML mark up. Math equation coded in MathML can be read by the screen reader subject to browser compatibility.

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> • Authors can upload additional audio tracks for videos <p>Exceptions</p> <ul style="list-style-type: none"> • Audio by itself does not support text alternatives. Authors can include text alternatives by using the Audio content in combination with a composite content type like Page, Interactive Video or Course Presentation. • Due to technical restrictions with iframes, headers levels are not used in most places. This is to avoid unknowingly breaking the header syntax of the page where the H5P content is used. • Some elements are still described as interactive despite being disabled. • Certain fields in the content types are not rich-text fields, and thus does not allow for lang attributes
302.2 With Limited Vision	Partially Supports	<p>Supports when combined with Compatible Assistive Technology</p> <p>Features</p> <ul style="list-style-type: none"> • All product functionalities perform well at 200% zoom level. • All pages are designed to wrap well when zoomed to 200%. • Icons and text resize with browser (and other technology) scaling/zooming options. • Colour contrast of foreground text with background is maintained according to standard specifications. • SVG images are used to prevent pixelation upon magnification. <p>Exceptions</p> <ul style="list-style-type: none"> • Text labels of the Chart content type overlap each other above 200% zoom • Above 200% zoom, some dialogs might be partially cut off
302.3 Without Perception of Color	Supports	Features

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> • Colour alone is not used to convey information. Exceptions <ul style="list-style-type: none"> • The mint theme has slightly too low contrast between the Button color and the corresponding text
302.4 Without Hearing	Partially Supports	Features <ul style="list-style-type: none"> • No auditory alerts are used without equivalent visual alerts • When authors upload video files, closed captions can be uploaded. Exceptions <ul style="list-style-type: none"> • Audio by itself does not support text alternatives. Authors can include text alternatives by using the Audio content in combination with a composite content type like Page, Interactive Video or Course Presentation.
302.5 With Limited Hearing	Supports	Features <ul style="list-style-type: none"> • No auditory alerts are used without equivalent visual alerts • When authors upload video files, closed captions can be uploaded. Exceptions <ul style="list-style-type: none"> • Audio by itself does not support text alternatives. Authors can include text alternatives by using the Audio content in combination with a composite content type like Page, Interactive Video or Course Presentation.
302.6 Without Speech	Not Applicable	Not applicable <ul style="list-style-type: none"> • Speech input is not required.
302.7 With Limited Manipulation	Partially Supports	Supports when combined with Compatible Assistive Technology Features <ul style="list-style-type: none"> • Users with limited manipulation primarily use alternatives to

Criteria	Conformance Level	Remarks and Explanations
		<p>pointing devices such as onscreen keyboards, voice recognition software, visual trackers or adaptive keyboards. For these users, access through keyboard, visibility of current tab location, large target size and longer time limits are important accessibility criteria.</p> <ul style="list-style-type: none"> • Keyboard-accessible alternatives are provided for tools that support drag-and-drop, upload, or reordering. • Current tab location is made clearly visible. • Users can make their click target size larger if needed by controlling text and icon sizes through user preferences. • Admins can make click target sizes bigger for all users by setting a bigger density in the theme settings. <p>Exceptions</p> <ul style="list-style-type: none"> • Some of the Submit buttons have alternative text starting with “Check” instead of “Submit” • Course Presentation and Drag and Drop scale with the screen size, this can make the targets in them quite small on small screens
302.8 With Limited Reach and Strength	Partially Supports	<p>Features</p> <ul style="list-style-type: none"> • Large target sizes, adequate timeout times, and error-tolerant routines help reduce unintended or incomplete interactions. <p>Exceptions</p> <ul style="list-style-type: none"> • Course Presentation and Drag and Drop scale with the screen size, this can make the targets in them quite small on small screens
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	<p>Features</p> <ul style="list-style-type: none"> • Simple language is used for text content. • Visual illustrations are used along with text. • Interface navigation is made simple through use of hierarchical headings. <p>Exceptions</p> <ul style="list-style-type: none"> • Memory Game is lacking the option of adding a description

Criteria	Conformance Level	Remarks and Explanations

Chapter 4: [Hardware](#)

Notes: This section is not applicable. Platform does not include hardware.

Chapter 5: [Software](#)

Notes: This section is not applicable. Platform is a web app.

Chapter 6: [Support Documentation and Services](#)

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	<ul style="list-style-type: none"> H5P Group provides documentation about which content types are accessible (based on the information in this document) on the documentation website (https://help.h5p.com/hc/en-us/articles/7505649072797-Content-types-recommendations), which is accessible.
602.3 Electronic Support Documentation	Supports	See information in WCAG 2.2 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	<ul style="list-style-type: none"> Support documentation is provided electronically.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features		<ul style="list-style-type: none"> A statement of H5P’s accessibility is made at https://help.h5p.com/hc/en-us/articles/7505444789405-Accessibility-statement-for-H5P-com. All information about H5P Group’s accessibility support, are available on H5P Group’s public website https://help.h5p.com/hc/en-

Criteria	Conformance Level	Remarks and Explanations
		us/articles/7505649072797-Content-types-recommendations .
603.3 Accommodation of Communication Needs		<ul style="list-style-type: none"> • Accessible support services are provided via email (support@h5p.group), forums, Zendesk, and through accessible documentation, as required. • In compliance with the Accessibility for Ontarians with Disabilities Act (AODA) 2005, D2L provides all employees with detailed training on accessible customer service, which includes specific information for each role such as client support and a line of escalation within D2L who can further support these personnel in responding to accessibility queries.

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Chapter 4: [Functional Performance Statements \(FPS\)](#)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	<p>Supports when combined with Compatible Assistive Technology</p> <p>Features</p> <ul style="list-style-type: none"> • All interfaces are designed according to HTML5 standards. • Images and icons are assigned contextual and meaningful text alternatives that can be announced by a screen reader. • Images of text are not used in place of text. • Controls such as buttons are labeled to indicate their function. • Form fields are labeled to perceive their intent. • Links are assigned meaningful texts that clearly indicate the link destination. • Controls are assigned appropriate labels that allow perception of their function. • ARIA attributes are used to make alert messages and states of dynamic elements such as radio buttons perceivable. • Standard interface elements are made evident through proper HTML mark up. • Math equation coded in MathML can be read by the screen reader subject to browser compatibility. • Authors can upload additional audio tracks for videos <p>Exceptions</p> <ul style="list-style-type: none"> • Audio by itself does not support text alternatives. Authors can include text alternatives by using the Audio content in combination with a composite content type like Page, Interactive Video or Course Presentation.

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> • Due to technical restrictions with iframes, headers levels are not used in most places. This is to avoid unknowingly breaking the header syntax of the page where the H5P content is used. • Some elements are still described as interactive despite being disabled. • Certain fields in the content types are not rich-text fields, and thus does not allow for lang attributes
4.2.2 Usage with limited vision	Partially Supports	<p>Supports when combined with Compatible Assistive Technology</p> <p>Features</p> <ul style="list-style-type: none"> • All product functionalities perform well at 200% zoom level. • All pages are designed to wrap well when zoomed to 200%. • Icons and text resize with browser (and other technology) scaling/zooming options. • Colour contrast of foreground text with background is maintained according to standard specifications. • SVG images are used to prevent pixelation upon magnification. <p>Exceptions</p> <ul style="list-style-type: none"> • Text labels of the Chart content type overlap each other above 200% zoom • Above 200% zoom, some dialogs might be partially cut off
4.2.3 Usage without perception of colour	Partially Supports	<p>Features</p> <ul style="list-style-type: none"> • Colour alone is not used to convey information. <p>Exceptions</p> <ul style="list-style-type: none"> • The mint theme has slightly too low contrast between the Button color and the corresponding text
4.2.4 Usage without hearing	Partially Supports	<p>Features</p> <ul style="list-style-type: none"> • No auditory alerts are used without equivalent visual alerts

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> When authors upload video files, closed captions can be uploaded. <p>Exceptions</p> <ul style="list-style-type: none"> Audio by itself does not support text alternatives. Authors can include text alternatives by using the Audio content in combination with a composite content type like Page, Interactive Video or Course Presentation.
4.2.5 Usage with limited hearing	Partially Supports	<p>Features</p> <ul style="list-style-type: none"> No auditory alerts are used without equivalent visual alerts When authors upload video files, closed captions can be uploaded. <p>Exceptions</p> <ul style="list-style-type: none"> Audio by itself does not support text alternatives. Authors can include text alternatives by using the Audio content in combination with a composite content type like Page, Interactive Video or Course Presentation.
4.2.6 Usage with no or limited vocal capability	Supports	<p>Features</p> <ul style="list-style-type: none"> The platform does not require any vocal input The authors control their own content
4.2.7 Usage with limited manipulation or strength	Partially Supports	<p>Supports when combined with Compatible Assistive Technology</p> <p>Features</p> <ul style="list-style-type: none"> Users with limited manipulation primarily use alternatives to pointing devices such as onscreen keyboards, voice recognition software, visual trackers or adaptive keyboards. For these users, access through keyboard, visibility of current tab location, large target size and longer time limits are important accessibility criteria. Keyboard-accessible alternatives are provided for tools that support drag-and-drop, upload, or reordering. Current tab location is made clearly visible.

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> • Users can make their click target size larger if needed by controlling text and icon sizes through user preferences. • Admins can make click target sizes bigger for all users by setting a bigger density in the theme settings. <p>Exceptions</p> <ul style="list-style-type: none"> • Some of the Submit buttons have alternative text starting with “Check” instead of “Submit” • Course Presentation and Drag and Drop scale with the screen size, this can make the targets in them quite small on small screens
4.2.8 Usage with limited reach	Partially Supports	<p>Features</p> <ul style="list-style-type: none"> • Large target sizes, adequate timeout times, and error-tolerant routines help reduce unintended or incomplete interactions. <p>Exceptions</p> <ul style="list-style-type: none"> • Course Presentation and Drag and Drop scale with the screen size, this can make the targets in them quite small on small screens
4.2.9 Minimize photosensitive seizure triggers	Supports	<p>Features</p> <ul style="list-style-type: none"> • No flashing content in the system. • Users control their own content.
4.2.10 Usage with limited cognition, language or learning	Partially Supports	<p>Features</p> <ul style="list-style-type: none"> • Simple language is used for text content. • Visual illustrations are used along with text. • Interface navigation is made simple through use of hierarchical headings. <p>Exceptions</p> <ul style="list-style-type: none"> • Memory Game is lacking the option of adding a description
4.2.11 Privacy	Supports	<p>Features</p> <ul style="list-style-type: none"> • Our platform does not use biometric technologies for authentication. • In the use of platform features, we maintain the privacy of users of assistive technologies at the same level as other

Criteria	Conformance Level	Remarks and Explanations
		users.

Chapter [5: Generic Requirements](#)

Notes: This section is not applicable because it is about Closed Functionality. No functionality in the platform is closed such as to preclude users from adding peripherals or software to access it.

Chapter [6: ICT with Two-Way Voice Communication](#)

Notes: This section is not applicable. Platform does not involve two-way voice communication.

Chapter [7: ICT with Video Capabilities](#)

Notes: This section is not applicable. Platform is not a video communication tool.

Chapter [8: Hardware](#)

Notes: This section is not applicable. Platform does not include hardware.

Chapter [9: Web](#) (see [WCAG 2.x section](#))

Notes: This section is covered in the WCAG report in Tables 1, and 2.

Chapter [10: Non-Web Documents](#)

Notes: This section is not applicable. Platform is fully web-based.

Chapter [11: Software](#)

Notes: This section is not applicable. Platform is a web app.

Chapter [12: Documentation and Support Services](#)

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Supports	<ul style="list-style-type: none"> H5P Group provides documentation about which content types are accessible (based on the information in this document) on the documentation website (https://help.h5p.com/hc/en-us/articles/7505649072797-Content-types-recommendations), which is accessible.
12.1.2 Accessible documentation	See WCAG 2.x section	
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Supports	<ul style="list-style-type: none"> A statement of H5P’s accessibility is made at https://help.h5p.com/hc/en-us/articles/7505444789405-Accessibility-statement-for-H5P-com. All information about H5P Group’s accessibility support, are available on H5P Group’s public website https://help.h5p.com/hc/en-us/articles/7505649072797-Content-types-recommendations.
12.2.3 Effective communication	Supports	<ul style="list-style-type: none"> Accessible support services are provided via email (support@h5p.group), forums, Zendesk, and through accessible documentation, as required. In compliance with the Accessibility for Ontarians with Disabilities Act (AODA) 2005, D2L provides all employees with detailed training on accessible customer service, which includes specific information for each role such as client support and a line of escalation within D2L who can further support these personnel in responding to accessibility queries.
12.2.4 Accessible documentation	See WCAG 2.2 section	See information in WCAG 2.2 section

Chapter [13: ICT Providing Relay or Emergency Service Access](#)

Notes: This section is not applicable. Platform does not include relay or emergency service.

About H5P Group

H5P Group was established in Norway in 2014. Since then, H5P Group has been working on improving the world of Interactive content by establishing and leading the H5P project. H5P is a plugin for existing publishing systems that empowers users to create interactive content like Interactive Videos, Presentations, Games, Quizzes and more! H5P Group has, with the help of the open-source community, created over 40 H5P content types and are working on many more!

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